




# How can you access the service?

If you're 18 or over, any member of the practice team can arrange an appointment with our Community Link Worker

Ask Your:

-  **Doctor**
-  **Practice Nurse**
-  **Receptionist**



**This service is jointly delivered by:**

NHS Wigan Borough  
Clinical Commissioning Group

Wigan Council

Local Voluntary and  
Community Sector Groups

For more information:  
Ask any member of staff at your local GP Practice

Or contact:  
01942 836967  
[wigan.clw@nhs.net](mailto:wigan.clw@nhs.net)  
[wigan.gov.uk/communitylinkworkers](http://wigan.gov.uk/communitylinkworkers)



**Introducing your Primary Care Community Link Worker:**

a new member of the practice team  
who can help you access local services







# Why?

People who come into the surgery often have a range of issues that affect their health and wellbeing as well as their medical issues



## Your Community Link Worker:

-  Has lots of **knowledge about local services** and what is going on in **your local community**
- Can spend time with you to understand any issues or concerns** that might be affecting your health and wellbeing
-  Will work with you to **find the right support and information**



# When they can help:

Community Link Workers can help anyone aged 18 or over in a range of circumstances e.g.

## You:

-  Might have recently moved to the area and be feeling isolated and want to know about local activities
-  Might be feeling a bit low or anxious
- May have been recently diagnosed with a long-term condition and want to know how to get more support or meet other people living with the same condition

## Your:




-  Circumstances may have changed due to bereavement, job loss or a relationship breakdown
-  Health may be affected by issues such as money problems or debt

# What will they do?

Sometimes all it takes is for someone to listen to you and let you know what help there is

This might be as simple as getting involved in a social activity or putting you in touch with professionals that can help you

## Your Community Link Worker will:

-  **Spend some time** talking to you to understand the issues that might be affecting your health
-  **Share information** with you about local services and activities that might be of interest
-  They can also **provide practical support** to put you in touch and help you access the right services and groups